

Local Wem Information

Doctors Surgeries

Wem & Prees Medical Practice **01939 233 476**
Clive Medical Practice
01939 220 295

Both practices are OPEN for telephone consultations, call the practice as you normally would and a clinician will call you back

Prescription Ordering

Repeat Prescriptions can be obtained by prior arrangement and ordered in the following ways:
Prescription Ordering Direct - Telephone
033 33 583 509 or email
shropshire.pod@nhs.net

A limited Prescription delivery service is being offered by Rowlands Pharmacy for the most vulnerable (by the co-op **01939 234 004** or behind the GP Surgery **01939 232 361**)

Clive Pharmacy – Telephone **01939 220 532** for prescription requests only (do not use the **033 33 583 509** number)

A Prescription delivery service is being offered by Clive Surgery on **01939 220 295** for delivery to the most vulnerable residents of Clive and Wem

Wem & Prees Medical Practice FLU VACCINE

If you eligible for a flu jab this year, Wem and Press Medical Practice will contact you with available clinic dates, priority will be given to the vulnerable. All patients will be screened on arrival, asked to social distance and wear a face mask in accordance with current COVID guidance.

LOCAL BUSINESSES OFFERING DELIVERIES

Fruitful Deli

01939 232 682
Home Deliveries

Maypole Court Cafe

01939 235 802
07855 827 313
Home Delivery Roast Dinner & Dessert Tuesdays and Thursdays

North Shropshire Domestic Services

07903 889 532
Home Made Ready Meals

Wem Butchers

01939 232 435
Home Delivery Service

Co-Operative Food Store WEM

The Store is continuing to take orders for delivery from **Vulnerable people** and the **Elderly**, or those who cannot get out. Please contact **0800 435 902** to place your order. The Co-op are also offering a 'call and collect' service, please use the same telephone number to order.

Local Authority Emergency Assistance Grant for Food & Essential Supplies

Shropshire Council has been allocated the above grant so if you struggling to afford food & other essentials due to Covid-19, get in touch with a specialist advisor on **0345 678 9078** for more information.

What can you do to help?

Food Donations - Whitchurch Food Bank provides food for those in need in Wem. Please help by leaving an item at Wem co-op. families in Wem have received nearly 3 times the amount of food that is donated through the co-op.

Financial Donations - can be made through the website www.whitchurch.foodbank.org.uk or cheques payable to Whitchurch Foodbank posted to Whitchurch Foodbank, Bargates Hall, Church Street, Whitchurch SY13 1LB

Wem Store Cupboard –

If you would like to make a financial donation please contact **01939 232733** for details

WEM COMMUNITY CAR DRIVERS URGENTLY REQUIRE VOLUNTEER

DRIVERS – Please contact Dave Beckett **01939 232 710** or Ted Davies **01939 234 387** for more info

A MESSAGE FROM WEM TOWN COUNCIL

Covid-19 Response Autumn - Winter 2020

Following the lockdown of the Spring the Town Council is delighted that the government has been able to ease the 'lockdown' measures and many services and sporting venues are now open again in some form. Wem's much loved swimming pool will reopen as soon as the essential maintenance work that has taken place over the summer is complete.

The local community has continued to 'pull together' and act responsibly and the Town Council has received many encouraging reports that have both inspired and helped those with difficulties. We urge you to continue to follow Government Guidance in the hope that some restrictions can be lifted in the coming months. This leaflet has been produced to provide residents with updated information so that you have accurate information to hand should lockdown restrictions be imposed once again.

The impact of the virus has affected both residents and businesses and unfortunately, we will continue to feel its impact in the coming months. Many seasonal events the community looks forward to including the Bonfire and Fireworks Display, Remembrance Parade and the Christmas Festival have had to be cancelled for your own safety.

However, despite the virus we have been working hard to develop new projects and services that aim to help the most vulnerable residents in the town, support businesses and attract people back to the High Street. In partnership with Wem Economic Forum a loyalty scheme along with a prize draw will be launched soon to encourage people to shop local and support businesses in the town. Look out for details of this in the media, on town noticeboards and websites.

A pilot project for a meals on wheels service is also due to be launched in the town for vulnerable residents. More details on this pilot project can be found on a separate flyer enclosed with this leaflet.

Emergency food support will continue to be available from Wem Store Cupboard to anyone struggling financially please call Wem Town Council on **01939 232 733** where you will be advised of what local support is on offer.

Anxiety, loneliness, poverty and work-related issues are the experience of so many during the last few months. Please find ways to support people safely to make ensure they have essentials in the coming months and find out whether any extra help is needed.

Thank you.



CORONAVIRUS – WE’RE HERE TO HELP

Useful contacts: We want to ensure you get the right advice, assistance and support you may need now

<p>Shropshire Council Coronavirus Helpline</p> <p>Helpline number 0345 678 9028</p> <p>Available 8am to 6pm weekdays 9am to 1pm Saturdays</p> <p>Email - customerfirst@shropshire.gov.uk</p> <p>For advice and information about all Shropshire Council service areas, please visit www.shropshire.gov.uk/coronavirus</p>	<p>Child Welfare and Safety</p> <p>For concerns about a child’s safety or welfare, or for family support</p> <p>0345 678 9021</p> <p>Adult Welfare and Safety</p> <p>For concerns about a vulnerable adult’s safety or welfare, or advice about adult social care</p> <p>0345 678 9044</p>	<p>Schools and Education (Free School Meals)</p> <p>0345 678 9008</p> <p>Email – customerfirst@shropshire.gov.uk</p> <p>Free school meals are available to whose parents are in receipt of some types of benefits contact Shropshire Council for more information</p>	<p>Job Seeking</p> <p>Been made redundant? Daunted about finding a job with everything that’s going on with Covid-19?</p> <p>Wem into Work can help you</p> <p>Based at Wem Town Hall, help & support is offered in finding employment</p> <p>Call 01939 232299 or email sarah@wemtownhall.co.uk for more information and to book an appointment</p>
<p>Mental Health Support</p> <p>Concerned about your own mental health or that of someone else, call</p> <p>The Shropshire/Telford & Wrekin ACCESS service on 0300 124 0365 or The Mental Health Social Work Team on 01743 255 895</p>	<p>Shropshire Mind</p> <p>Offers a wide range of support and services for people and their families affected by mental and emotional stress</p> <p>Call 01743 368 647</p> <p>The Samaritans 116123 24 hours 365 days of the year</p>	<p>Domestic Abuse Support</p> <p>National Domestic Abuse Helpline 0808 200 0247 (24 hr)</p> <p>West Mercia Women’s Aid Shropshire 0800 783 1359 (24hr)</p> <p>Respect (Men’s Advice Line) 0808 801 0327 (24hr)</p>	<p>Criminals are using the COVID-19 pandemic to SCAM the public - don't become a victim</p> <p>No legitimate company, organisation, government body or police force will ask you for money or bank details over the phone.</p> <p>If you have received such a call & have provided personal details, which has led to funds being removed, it is advised that you contact your bank immediately and contact the Police on 101</p>
<p>Housing Support</p> <p>Including Homelessness and Prevention 0345 678 9005</p> <p>Email - housing.options@shropshire.gov.uk</p> <p>Council Tax and Benefits 0345 678 9002</p> <p>Email – council.tax@shropshire.gov.uk Email – benefits@shropshire.gov.uk</p>	<p>Business Support and Advice</p> <p>For business rates and enquiries Email - business.rates@shropshire.gov.uk</p> <p>For business-related enquiries Email – COVID19businessenquiries@shropshire.gov.uk</p> <p>For information about help and support for businesses please visit www.investinshropshire.co.uk</p>	<p>Financial Support</p> <p>Are you experiencing financial difficulty related to Covid-19? You may be eligible for support from the ‘Local Authority Emergency Assistance Grant for Food & Essential Supplies’</p> <p>Please call Shropshire Council’s Welfare Support Team on 0345 678 9078</p> <p>Citizens Advice Shropshire 03444 99 11 00</p>	<p>Wem Good Neighbours</p> <p>Help with other items – e.g. prescription collection Please contact 01939 231 181 wemgoodneighbours@gmail.com and they will be able to find a volunteer or organisation who can help. Please note volunteers are not able to enter residents’ houses.</p> <p>Wem Town Council Annual Report</p> <p>The 2019-2020 issue of the Annual report can be viewed online at www.wem.gov.uk</p>

This list is not exhaustive, if there is something you are struggling with please telephone Wem Town Council and we will try and point you in the right direction of someone who can help – please note our telephone line is not 24 hours and in times when the office is not staffed please leave a message and someone will return your call
Telephone 01939 232 733 or email info@wem.gov.uk