**Wem Town Council Business Continuity Plan (Bcp)**

**July 2020**

**Scope**

The Civil Contingencies Act 2004 places a duty on the local authority to ensure that it is prepared, as far as reasonably practical, to continue to provide critical functions in the event of a disruption.

This Plan provides a framework for the Council to mobilise its response and undertake work to prevent or mitigate the severity of potential disruptions. This plan identifies the first reactions, recovery objectives, structure for implementation, monitoring, follow-up procedures and communication process to keep everyone informed of necessary changes to service delivery.

Business Continuity Planning is a proactive process which identifies the key functions of an organisation, the likely risks to those functions and the potential impact of those risks upon the service. From this information can be developed plans and procedures which ensure continuity of key functions.

**Core Business of the Council**

The Council provides services to Wem which include provision of:

* Website and noticeboards
* Street lights
* Maintenance and safety checking of public open spaces, play areas and recreation ground
* Ground Maintenance, including tree safety, for Town Council land
* Provision of public toilets in Wem
* Maintenance and provision of Love Lane allotments and cemetery
* Floral display
* Bus shelters
* CCTV

**Incidents which could invoke the Continuity Plan** (this list is not exhaustive and is for a guide only)

National disasters/Weather related problems

* Fire
* Flood
* Health Crisis e.g. Covid-19

Failures

* Service failure

Losses

* Clerk through resignation
* Clerk through death
* Clerk through long-term injury/sickness
* Clerk through death or serious injury whilst working for the Council

The Clerk is the first point of contact for all emergencies and business continuity actions. The Clerk is to implement all business continuity actions except for the “Clerk not available” actions.

If the Clerk is not available and urgent action is required the Mayor, Deputy Mayor or a Member(s) of the Town Council nominated by the Mayor, shall implement all business continuity actions.

The Business Continuity Plan identifies the critical service areas and details actions to be taken to continue or recover delivery of the service within the following identified timescales - 24 hours, 7 days, 1 month, 3 months.

Each member of staff has a list of contact details of members and of staff. On discovering or being advised of a disaster which might affect business continuity or major civil emergency the staff member will contact the Town Clerk or Mayor.

**Major Civil Emergency**

Shropshire Council as principal council is a category one responder under the Civil Contingencies Act 2004. and will typically lead the recovery from any emergency in the area They have adopted a Major Emergency Plan which sets out how it will in conjunction with other agencies, including emergency services respond to major and other serious civil incidents.

The Wem Area Emergency Plan will provide local guidance to all agencies including Town Council staff in the event of a major civil emergency a copy of this is found in the Town Council office filing cabinet filed in the evacuation plan file.

**Review of plan**

The business continuity plan to be reviewed on an annual basis by the Finance and Corporate Governance Committee:

The Clerk to check that all the contact details are current and correct

Town Council Finance and Corporate Governance Committee to consider whether the critical activities, key risks and contingency plan actions are comprehensive and sufficient

An updated Business Continuity Plan to be given to every new member

Reviewed 19.4.19 and 25.4.19

**Wem Town Council Business Recovery Map**

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| --- | --- | --- | --- | --- |
| **Action** | **Immediate Response & Actions**  **(24 HOURS)** | **Management Response (within 7 days)** | **Rebuild Confidence (Within 1 Month)** | **Rebuild**  **Confidence**  **(Within 3 Month)** |
| Loss of Clerk due to sudden or long-term illness, incapacity or death | Inform Mayor, members and staff | Mayor to call extraordinary meeting of council to decide on temporary cover strategy – Contact SALC/SLCC about locum Clerk | Provide locum replacement and/or begin recruitment procedures | Review position and procedure for improvements |
| Loss or serious injury to member of staff whilst carrying out Council duties | Inform Mayor, staff members.  Inform HSE (if required) | Mayor to call extraordinary meeting of council to decide on temporary cover strategy – and answer to HSE if required  Contact SALC/SLCC about locum Clerk if required  Inform insurers | Process of finding temporary cover or in case of the Groundsman depending on season draw up grounds maintenance contract for contractors. | Review position and procedure for improvements |
| Loss of Clerk due to resignation or dismissal | Inform Mayor, and staff | Mayor to call extraordinary meeting of council to decide on temporary cover strategy and/or begin recruitment procedures. Contact SALC/SLCC about locum Clerk | Process of recruitment or temporary cover period | Review position and procedure for improvements |
| Loss of Council documents due to fire | Inform Mayor and insurers  Police | Review position | Report incident to full Council meeting | Review position and procedure for improvements |
| Loss of Council members due to multiple resignations (causing Council to be inquorate) | Inform all remaining members and staff and Shropshire Council Monitoring Officer | Call extraordinary meeting with existing members and monitoring officer to decide temporary working strategy for immediate council business | Instigate by-election procedure to recruit new members | Start co-option process when authorised to do so. Review position and procedure for future |
| Loss of Council ‘electronic data’ due to fire, flood, breakdown or theft | Inform Mayor and staff  Contact support contractor to retrieve back ups  Inform insurers  Inform police if necessary.  Inform bank | Install back up files on temporary or replacement equipment. One drive can be accessed from any suitable computer and the office staff can continue to work provided suitable accommodation is available.  Consider potential security issues such as data breach. Report incident to ICO if appropriate | Report incident to full Council meeting  Provide replacement equipment if necessary. | Review position |
| Loss of Council’s equipment due to theft or breakdown | Report theft to police, inform Mayor and insurers. | Decide if equipment needs instant replacement | Full Council meeting to agree purchase of new equipment | Review position |
| Loss of council office due to fire /flood | Inform Mayor, staff and insurers | Make arrangements and provide basic equipment to enable staff to work from home if necessary  advise public and members of new arrangements via social media and website | Hold Council meeting to consider options  Assess financial losses for insurance claim | Review position |
| Loss of investment funds | Quantify loss and understand cause  Take immediate action to minimise losses | Assess implications on services for remainder of the year.  Establish what if any support and protection is available |  | Review investment policy |
| Closure of use of Council Offices and Services due to national health restrictions | Make arrangements and provide basic equipment to enable staff to work from home if necessary | Advise public and members of new arrangements via social media and website.  Clerk to operate Council Business as per emergency scheme of delegation  Establish what support and protection is available | Review position in line with Government Guidance  Assess financial losses  Assess implications on services for remainder of the year | Review position in line with Government Guidance |