

Time	Session
09:00 10:00	Registration & Refreshments – Meet the Exhibitors <i>Ballroom Lobby</i>
09:15 9:45	Meeting of First Time Delegates Helen Watson FSLCC, SLCC Senior Advisor and Mentor Co-Ordinator <i>Jimmy Armfield Briefing Room</i>
10:00 10:15	Welcome to Practitioners' Conference Rob Smith, SLCC Chief Executive and Lance Allan FSLCC, SLCC President <i>Sir Bobby Robson Ball Room</i>
10:15 10:25	Exciting Session Coming Soon!
10:25 10:45	Exciting Sponsor Session Coming Soon!
10:45 11:45	Securing the Future: Devolution Lessons from Dunstable Paul Hodson PSLCC, Town Clerk to Dunstable Town Council <i>Kenilworth</i>
11:45 12:10	Refreshments <i>Ballroom lobby</i>
12:10 13:00	Proper Practices in Governance and Accountability (England only) Alan Mellor, SLCC Finance and VAT Advisor and Claire Reed, Project Manager – Proper Practices, NALC <i>Sir Bobby Robson Ball Room</i>
	Clustering Councils in Wales: Together Stronger Emma Smith, SLCC Wales Advisor and Wales Policy Liaison Officer <i>Jimmy Armfield Briefing Room</i>
13:00 14:00	Lunch <i>Ballroom Lobby</i>
14:00 15:00	Exciting Session Coming Soon!
	Managing Elections Adam Keppel-Green, Town Clerk to Knutsford Town Council <i>Jimmy Armfield Briefing Room</i>
	Exciting Session Coming Soon!
15:00 15:30	Refreshments <i>Ballroom Lobby</i>

15:30 16:30	Creativity and Citizenship Dr Catrin Jones, Clerk to Cyngor Tref Criccieth Town Council <i>Sir Bobby Robson Ball Room</i>
	Managing People, Not Problems: A Practical Session on Staff Engagement That Actually Works Nicola Gray, Town Clerk & RFO, Wareham Town Council <i>Jimmy Armfield Briefing Room</i>
	Exciting Session Coming Soon!
16:35 17:30	Bouncing Back: Resilient Clerks, Respectful Councils Linda Ranger, Clerk & Responsible Finance Officer to St Stephen in Brannel Parish Council <i>Sir Bobby Robson Ball Room</i>
18:30	First Time Delegates Debrief Helen Watson FSLCC, SLCC Senior Advisor and Mentor Co-Ordinator
19:30	Networking Dinner