Agenda item 5c

**Installation of Contactless Payment System on Toilets**

**Purpose**

To be able to offer a safe contactless system on payments for users of the public toilets and reduce amount of change for staff to process

The initial set up cost for Contactless from Healthmatic would be :

|  |  |
| --- | --- |
| **Item** | **Cost** |
| Supply and deliver contactless reader | £850 each  |
| Installation and commissioning of each reader | £250 each |
| Cost for 2 | £2200 |
| Less Balance remaining in annual maintenance budget 2019-20 | £724.33 |
| **Cost**  | **£1475.67** |

**Ongoing Costs**

Once installed the Town Council would have to enter into a contract with the contactless provider.

The provider has ongoing charges which have nothing to do with Healthmatic, the charges cover the audit and transaction reports, maintenance support of the readers, transaction transfers of cash from their account to the Town Councils account.

The cost of this is **£10.00 Per Month Per Reader**, they also retain **2.95%** of every transaction = 0.06p.

Once installed the Council can either have Contactless entry only or Contactless and Coin Entry.

Based on last year’s income the Town Council made an average income per month last year of £171 from the toilets based on 400 transactions by contactless this could cost fees of £34/ month.

**Advantages**

* Will be able to offer Covid-19 Secure method of payment, also allows those to pay who do not have cash.
* Potential for more income generation as it may attract new users

**Drawbacks**

* Increased costs to the Council in terms of monthly charges and non budgeted installation costs.
* Potential for damage to contactless points

**Recommendation**

That this suggestion is not pursued