

Agenda Item 17

Town & Parish Council Survey 2019

Please select one answer for each question, unless asked to do otherwise. Please ensure only one questionnaire is completed and returned for your individual town / parish council.

The closing date for the survey is Sunday 11th of August.

Thank you for taking the time to complete the survey. Your feedback is very valuable to the Commissioner.

1. In the Council's opinion, how good a job do you think the police are doing in your town / parish? ***This question is required.**

- Excellent
- Good
- Fair
- Poor
- Very Poor
- Don't know

2. In the Council's opinion, how would you rate the visibility of police in your town parish? ***This question is required.**

- Excellent
- Good
- Fair
- Poor
- Very poor
- Don't know

How much does the Council agree or disagree with the following statements:3.
The police work well with the Council to identify and address local crime and disorder issues ***This question is required.**

- Strongly agree
- Tend to agree
- Neither agree nor disagree
- Tend to disagree
- Strongly disagree
- Don't know

4. The Council has confidence in the police to resolve crime and disorder issues raised within the local community? ***This question is required.**

- Strongly agree
- Tend to agree
- Neither agree nor disagree
- Tend to disagree
- Strongly disagree
- Don't know

5. On average, how often does the Council contact the police to raise concerns about crimes or incidents? ***This question is required.**

- Weekly *FORTNIGHTLY*
- Monthly
- Every 2 - 6 months
- Once a year
- Never
- Don't know

6. Overall, how would you rate the police response to crime and disorder issues or incidents raised by the Council? ***This question is required.**

- Excellent
- Good
- Fair
- Poor
- Very poor
- Don't know / N/A

7. In the Council's opinion, how easy and convenient is it to access your local policing teams? (This may be in any form - face to face, email, telephone etc.) ***This question is required.**

- Very easy
- Fairly easy
- Fairly difficult
- Very difficult
- Don't know / N/A

8. In the Council's opinion, how easy and convenient is it to access relevant information for the local community from the police? ***This question is required.**

- Very easy
- Fairly easy
- Fairly difficult
- Very difficult
- Don't know / N/A

9. In the Council's opinion, how would you rate the level of contact you have with the police? ***This question is required.**

- Excellent
- Good
- Fair
- Poor
- Very poor
- Don't know / N/A

10. How does the Council contact the police to discuss local issues, seek information or invite to meetings / community events? (Not including reporting crimes).
*Please tick all that apply? *This question is required.*

- Phone (land line)
- Phone (mobile)
- Email
- Letter
- Social media

- In person (at a police station etc)
- Website
- Other
- Don't contact the police

11. How often does the Council contact the police to discuss local issues, seek information or invite to meetings / community events? (Not including reporting crimes) ***This question is required.**

- Weekly

- Monthly
- Every 2- 6 months
- Once a year
- Never
- Don't know

12. How would the Council rate the police response to requests for information / meetings etc? ***This question is required.**

- Excellent
- Good
- Fair
- Poor
- Very poor
- Don't know / N/A

13. How often do the police attend Council meetings or other community events in your town or parish area? ***This question is required.**

- Weekly
- Monthly
- Every 2 - 6 months
- Once a year
- Never
- Don't know / not invited

14. How often do the police proactively contact the Council to raise awareness of local issues, share information etc.? ***This question is required.**

- Weekly
- Monthly
- Every 2 - 6 months
- Once a year
- Never
- Don't know

15. Does the Council know the members of the police's local Safer Neighbourhood Team? These teams include Inspectors, Sergeants, PCs and PCSOs? ***This question is required.**

- Very familiar
- Somewhat familiar
- Not well known
- Totally unknown
- N/A

16. In the Council's opinion, how much of a problem, if at all, would you say that crime and anti-social behaviour is in your town / parish area? ***This question is required.**

- Not a problem at all
- Not a very big problem
- Fairly big problem
- Very big problem
- Don't know

17. Which if any of the following issues would the Council say are currently a problem to people in the town / parish area? **Please tick one box in each row**

	Not a problem at all	Not a very big problem	Fairly big problem	Very big problem	Don't know
Domestic burglary	<input type="checkbox"/> Domestic burglary: Not a problem at all	<input type="checkbox"/> Domestic burglary: Not a very big problem	<input type="checkbox"/> Domestic burglary: Fairly big problem	<input type="checkbox"/> Domestic burglary: Very big problem	<input checked="" type="checkbox"/> Domestic burglary: Don't know
Violent crime	<input type="checkbox"/> Violent crime: Not a problem at all	<input checked="" type="checkbox"/> Violent crime: Not a very big problem	<input type="checkbox"/> Violent crime: Fairly big problem	<input type="checkbox"/> Violent crime: Very big problem	<input type="checkbox"/> Violent crime: Don't know
Anti social behaviour	<input type="checkbox"/> Anti social behaviour: Not a problem at all	<input type="checkbox"/> Anti social behaviour: Not a very big problem	<input checked="" type="checkbox"/> Anti social behaviour: Fairly big problem	<input type="checkbox"/> Anti social behaviour: Very big problem	<input type="checkbox"/> Anti social behaviour: Don't know
Online crime	<input type="checkbox"/> Online crime: Not a problem at all	<input type="checkbox"/> Online crime: Not a very big problem	<input type="checkbox"/> Online crime: Fairly big problem	<input type="checkbox"/> Online crime: Very big problem	<input checked="" type="checkbox"/> Online crime: Don't know

	Not a problem at all	Not a very big problem	Fairly big problem	Very big problem	Don't know
Vehicle crime	<input type="checkbox"/> Vehicle crime: Not a problem at all	<input type="checkbox"/> Vehicle crime: Not a very big problem	<input type="checkbox"/> Vehicle crime: Fairly big problem	<input type="checkbox"/> Vehicle crime: Very big problem	<input checked="" type="checkbox"/> Vehicle crime: Don't know
Criminal damage / vandalism	<input type="checkbox"/> Criminal damage / vandalism: Not a problem at all	<input checked="" type="checkbox"/> Criminal damage / vandalism: Not a very big problem	<input type="checkbox"/> Criminal damage / vandalism: Fairly big problem	<input type="checkbox"/> Criminal damage / vandalism: Very big problem	<input type="checkbox"/> Criminal damage / vandalism: Don't know
Crimes against businesses	<input type="checkbox"/> Crimes against businesses: Not a problem at all	<input checked="" type="checkbox"/> Crimes against businesses: Not a very big problem	<input type="checkbox"/> Crimes against businesses: Fairly big problem	<input type="checkbox"/> Crimes against businesses: Very big problem	<input type="checkbox"/> Crimes against businesses: Don't know
Rural crime	<input type="checkbox"/> Rural crime: Not a problem at all	<input type="checkbox"/> Rural crime: Not a very big problem	<input type="checkbox"/> Rural crime: Fairly big problem	<input type="checkbox"/> Rural crime: Very big problem	<input checked="" type="checkbox"/> Rural crime: Don't know
Offence of a sexual nature	<input type="checkbox"/> Offence of a sexual nature: Not a problem at all	<input type="checkbox"/> Offence of a sexual nature: Not a very big problem	<input type="checkbox"/> Offence of a sexual nature: Fairly big problem	<input type="checkbox"/> Offence of a sexual nature: Very big problem	<input checked="" type="checkbox"/> Offence of a sexual nature: Don't know
Crime committed against people due to their age, race, ethnicity, disability or sexuality	<input type="checkbox"/> Crime committed against people due to their age, race, ethnicity, disability or sexuality: Not a problem at all	<input type="checkbox"/> Crime committed against people due to their age, race, ethnicity, disability or sexuality: Not a very big problem	<input type="checkbox"/> Crime committed against people due to their age, race, ethnicity, disability or sexuality: Fairly big problem	<input type="checkbox"/> Crime committed against people due to their age, race, ethnicity, disability or sexuality: Very big problem	<input checked="" type="checkbox"/> Crime committed against people due to their age, race, ethnicity, disability or sexuality: Don't know
Road safety	<input type="checkbox"/> Road safety: Not a problem at all	<input checked="" type="checkbox"/> Road safety: Not a very big problem	<input type="checkbox"/> Road safety: Fairly big problem	<input type="checkbox"/> Road safety: Very big problem	<input type="checkbox"/> Road safety: Don't know

	Not a problem at all	Not a very big problem	Fairly big problem	Very big problem	Don't know
Enter another option <input style="width: 50px; height: 15px;" type="text"/>	<input type="checkbox"/> Other: Not a problem at all	<input type="checkbox"/> Other: Not a very big problem	<input type="checkbox"/> Other: Fairly big problem	<input type="checkbox"/> Other: Very big problem	<input type="checkbox"/> Other: Don't know

What is the name of your council (or councils if it is a combined parish council group)? ***This question is required.**

18. Please confirm which Borough / District / City / Unitary area your council is in? ***This question is required.**

- Herefordshire
- Shropshire
- Telford & Wrekin

- Redditch
- Wyre Forest
- Worcester City

- Malvern Hills
- Wychavon
- Bromsgrove

19. Approximately how many people live in your town / parish area?

- Less than 500
- 501 - 1000
- 1001 - 5000
- 5001 - 10,000
- Over 10,000

Please provide an appropriate current email address which the Commissioner and his staff may use to contact the Council when necessary.
Your email will be held securely in web-based databases. It will not be shared with any other third party.

Question "Please provide an appropriate current email address which the Commissioner and his staff may use to contact the Council when necessary. Your email will be held securely in web-based databases. It will not be shared with any other third party."

20. Would you like to receive the Commissioner's monthly newsletter to this email address?

- Yes
- No