

25.6.26

Agenda item 15b Community Resource

**From:** Hanna Clarke <[Hanna.Clarke@community-resource.org.uk](mailto:Hanna.Clarke@community-resource.org.uk)>

**Sent:** 08 June 2026 16:36

**To:** Town Clerk <[info@wem.gov.uk](mailto:info@wem.gov.uk)>

**Subject:** Local Funding Support for Hearing Loss Hub

Good afternoon, I hope you are well.

I am writing from Community Resource regarding our Hearing Loss Support Service, which includes a regular support hub delivered in Wem Library.

Unfortunately, we are currently facing a loss of funding for this service, which provides vital, face-to-face support to local residents experiencing hearing loss. The hub offers hearing aid maintenance, fixes and practical support, enabling issues to be resolved quickly at a local level and reducing pressure on statutory health services. Alongside this, it provides advice and peer support, helping people with hearing loss to reduce isolation, build confidence, and remain active and independent within their community.

We are keen to sustain this provision locally and wanted to ask whether the Town Council offers any grants or funding opportunities that we could apply for to support the continuation of this service.

If available, we would be very happy to provide further information about the impact of the hub and how it benefits residents in your area.

Thank you for your time and consideration. I look forward to hearing from you.

Thanks Hanna

**Head of Fundraising and Communications**

4 The Creative Quarter, Shrewsbury Business Park, Shrewsbury, SY2 6LG

---

Thanks again Penny for your response to my original email.

Each Hearing Loss Hub costs approximately £5,500 per year to run, covering staffing, equipment, volunteer support, training, and coordination to ensure the service is delivered safely and effectively.

We are currently exploring a range of options to help sustain the hub and ensure it can continue supporting local people. We understand the pressures on local funding but would be very grateful for any contribution Wem Town Council may feel able to offer.

The hub provides practical help, advice, and social connection for people experiencing hearing loss, helping them to remain independent and reduce isolation.

Alongside this, we are also running a community fundraising campaign, approaching local businesses, and applying to other trusts and grant funders.

If helpful, I would be happy to share a more detailed breakdown of the costs.

Thank you again for your consideration, and please let me know if you need any further information.

Hanna