

**Background**

The Town Council at its meeting on 24.6.21 passed the following resolution

**Minute number 29/21**

**to support the recommendation that the Town Council agree to act as Co-ordinator for Wem Area's Community Car Scheme for a 3 month trial period.**

The Scheme has been running now for 3 months and the purpose of this report is to give an overview of the service.

**Usage**

To date we have directly matched 14 new customers who need to make use of the service to drivers. The table below shows how well used the service currently is averaging 639 miles and 24 journeys per month.

Month	Number of drivers	Number of journeys	Total Mileage
July	3	22	575
August	3	20	563
September	3	31	779
<b>Total</b>	<b>3</b>	<b>73</b>	<b>1917</b>

**Publicity**

Since the Town Council took the scheme on, we have carried out a poster campaign across the town and on social media as well as an appeal on Radio Shropshire advertising for new drivers. This has resulted in 2 new drivers from one household. Currently there are 4 drivers, which has limited the number of people we can help and in some cases, we have had to turn people away.

**Impact on workload.**

The requests have been dealt with by staff who have been able to fit them into their normal workload. Once a new client has been linked with a driver, they can then contact that driver direct in the future if they require the service. Therefore, after the initial contact there is very little interaction with existing customers. The co-ordination work and month end report compilation will be handed over to the Project and Finance Assistant once they start work.

**Recommendation**

**That the Town Council continues to act as co-ordinator for the community car scheme for the foreseeable future.**