

## Background

The decision to reopen the toilet as one toilet only was made in March 2022 – minute points copied below

### 3.3.22 Amenities and Services committee

**Resolved:- to recommend that**

- **The Town Council will reopen the disabled toilet in the toilet block on Wem Recreation Ground on a seasonal basis between 1st April and 30th September each year for a **minimum of 5 years**.**
- **The contract for renovation works required on the building is awarded to Garroll Construction as per their quote.**
- **The contract for the renovation of the disabled toilet and installation of contactless pay machines is awarded to Healthmatic.**
- **Healthmatic's current cleaning contract is extended to incorporate the disabled toilet as per the quote submitted as part of the tendering process considered in December 2021.**
- **£10,000 is allocated from general reserves to fund the renovation work required for the reopening.**

### Town Council meeting 31.3.22

**194/22 Amenities and Services Committee Meeting 3.3.22** – to receive draft minutes from this meeting and consider any recommendations contained within the minutes.

**RESOLVED:- to receive the draft minutes from the meeting held on 3.3.22 and to approve the recommendations contained within the minutes**

Following extensive refurbishment works at a cost of over £17,000 the toilet was opened in September 2022. It was open for the first full season in 2023 between April and October 2023.

Below are the monthly usage figures for 2023/24.

<b>2023</b>	<b>Visits Per month</b>	<b>Income</b>
April	51	£10.2
May	95	£19.2
June	108	£21.6
July	93	£18.6
August	84	£16.8
September	99	£19.8
October	68	£13.6
<b>Total 2023</b>	<b>598</b>	<b>£119.8</b>
<b>2024</b>		
April	47	9.40
May	142	28.40

Nayax charge £12 a month to run the contactless system plus a processing fee per transaction.

<b>2023 Summary</b>	
Contactless Income	£ 119.80
Nayax Charges inc VAT	£ 99.70
<b>23/24 Balance</b>	<b>£ 36.10</b>

The tables show that 2023 usage just covered the costs of the contactless payment system

### Expenditure on toilet block

2022-23	£17,162	Fitting out costs
2023-24	£3,890	Routine cleaning / maintenance - these costs are in line with budget
2024 – 25	£ 408	Cleaning, legionella works to be added.

### Vandalism

Due to the size of the disabled toilet and ease of access to it, several young people at a time have chosen to congregate in the toilet. This has had the knock on effect of an increase in damage to the building. The building is covered by CCTV but the damage is inside the building so rarely caught on camera. When CCTV footage is recorded we work with Wem SNT and the local Schools to identify the young people involved.

### Damage log

Please note this does not include relatively minor incidents of the toilet seat being broken and the hand towel dispenser being ripped off the wall. These are often dealt with by the cleaner as part of routine maintenance work.

<b>2023</b>	
12.4.23	Glass on payment system smashed
16.7.23	Fire started inside toilet
30.7.23 (evening)	Toilet damage, paper strewn over recreation toilet seat ripped on
22.9.23	Main ceiling light smashed
16.10.23	Broken baby change unit, strewn toilet paper around the rec. broken toilet paper unit
29.10.23	Door forced resulting in broken door frame
<b>2024</b>	
24.5.24	Rough sleeper Attempt at lighting a fire in the corner of the toilet , also the light fixing was broken again and the toilet seat broken.
June	Door mechanism has been dismantled to enable free entry