



# **TOWN AND PARISH COUNCIL SURVEY 2018**

# Please select one answer for each question, unless asked to do otherwise. Please ensure only one questionnaire is completed and returned for your individual town/ parish council

### LOCAL POLICING

1 In the Council's opinior parish?	n, how good a job do you tł	nink the police are de	oing in your town /
Excellent Good	Fair Poor	Very poor	Don't know
2 In the Council's opinior	n, how would you rate the v	visibility of police in y	our town / parish?
Excellent Good	Fair Poor	Very poor	Don't know
How much does the Council	l agree or disagree with the	e following statemen	ts:
3 The police work well w issues	ith the Council to identify a	nd address local crir	me and disorder
Strongly agree	Tend to agree	Neither agree	nor disagree
Tend to disagree	Strongly disagree	Don't know	
4 The Council has confid the local community	lence in the police to resolv	ve crime and disorde	er issues raised within
Strongly agree	Tend to agree	Neither agree	nor disagree
Tend to disagree	Strongly disagree	Don't know	
5. On average, how often incidents?	does the Council contact	the police to raise co	oncerns about crime or
Weekly	Monthly	Every 2 – 6 mc	onths
Once a year	Never	Don't know	
6 Overall, how would you Raised by the Council?	u rate the police response t	to crime and disorde	r issues or incidents
Excellent Good	Fair Poor	Very poor	Don't know / NA

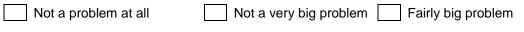
## CONTACT AND ENGAGEMENT

7 In the Council's opinion, how easy is it to access your local policing teams? (This may be in any form – face to face, email, telephone etc)

	Very easy	Fairly easy	Fairly difficult		
	Very difficult	Don't know / N/A			
8	In the Council's opinion, the local community fror	-	is it to access relevant information for		
	Very easy	Fairly easy	Fairly difficult		
	Very difficult	Don't know / N/A			
9	In the Council's opinion	how would you rate the lev	el of contact you have with the police?		
	Excellent Good	Fair Poor	Very poor Don't know / NA		
10 <i>Pl</i> e		ontact the police to discuss y events? (Not including re	s local issues, seek information or invite porting crimes)		
	Phone (land line)	Phone (mobile)	Email		
	Letter	Social media	In person (at a police station etc)		
	Website	Other	Don't contact the police		
11	11 How often does the Council contact the police to discuss local issues, seek information or invite to meetings / community events etc? (not including reporting crimes)				
$\square$	Weekly	Monthly	Every 2 – 6 months		
	Once a year	Never	Don't know		
12	12 How would the Council rate the police response to requests for information / meetings etc?				
	Excellent Good	Fair Poor	Very Poor Don't know / N/A		
13	How often do the police parish area	attend Council meetings o	r other community events in your town or		
	Weekly	Monthly	Every 2 – 6 months		
	Once a year	Never	Don't know / not invited		
14	14 How often do the police proactively contact the Council to raise awareness of local issues, share information etc?				
	Weekly	Monthly	Every 2 – 6 months		
	Once a year	Never	Don't know		
15		the members of the police' spectors, Sergeants, PCs a	s local Safer Neighbourhood Team? and PCSOs.		
	Very familiar	Somewhat familiar	Not well known		
	Totally unknown	N/A			

### **CRIME AND ANTI SOCIAL BEHAVIOUR ISSUES**

16 In the Councils opinion how much of a problem, if at all, would you say that crime and anti social behaviour is in your town / parish council area?



- Very big problem Don't know
- 17 Which if any of the following issues would the Council say are currently a problem to people in the town / parish area?

#### Please tick one box in each row

	Not a problem at all	Not a very big problem	Fairly big problem	Very big problem	Don't know
Domestic burglary					
Violent crime					
Anti social behaviour					
Online crime					
Vehicle crime					
Criminal damage / vandalism					
Crimes against businesses					
Rural crime					
Offences of a sexual nature					
Crimes committed against people due to their					
gender, age, race, ethnicity religion, disability or sexuality					
Road safety					
Other (please specify in the box below)					
Other:					

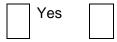
#### **ABOUT YOUR COUNCIL**

18 What is the name of your council (or councils if it is a combined parish council group)?

19 Please confirm which Borough / District / City / Unitary area your council is in

Herefordshire	Shropshire	Telford & Wrekin
Redditch	Wyre Forest	Worcester City
Malvern Hills	Wychavon	Bromsgrove
20 Approximately how	many people live in your t	own / parish area?
Less than 500	501 - 1000	1001 - 5000
5001 – 10,000	Over 10,000	

21 Please provide an appropriate, current email address the Commissioner or his staff may use to contact the Council when necessary. Your email will be stored in secure web-based systems. It would not be shared more widely with other third parties.



No

Would you like to receive the PCC's monthly newsletter to this email address?

Thank you for taking the time to complete our survey. The survey results will be available to view online at <u>www.westmercia-pcc.gov.uk</u>

EMAIL RETURNS: If you have chosen to complete a word version of the survey, email your completed survey to: opcc@westmercia.pnn.police.uk

POSTAL RETURNS: If you have chosen to print a copy of this survey to complete and return via Royal Mail (instead of completing online / emailing), post your completed survey to: John Campion, Police and Crime Commissioner, OPCC, West Mercia Police HQ, Worcester, WR3 8SP

# CLOSING DATE: FRIDAY 6 JULY 2018

Please only complete and submit one questionnaire for your town or parish council.